



TECHNICAL SERVICE DEPARTMENT
Technical Service Bulletin
1-800-432-8373



Submerged Water Heaters

Tragic flooding throughout the United States has resulted in many financial losses. In helping to avoid additional losses, please post and advise your plumbers, do-it-yourself customers, homeowners, commercial accounts and, warehouse managers of the following public service awareness notice.

If your water heater(s), gas or electric, has been submerged in water, **DO NOT ATTEMPT** to repair, install, or operate the product. Due to the conductivity of water along with its corrosive properties all the operational controls are rendered unsafe. As for the insulation properties of the product, it would have become saturated with water which cannot be removed resulting in exterior corrosion and failure of the product.

The affected water heater(s) should be removed, made unusable, and, replaced with a new unit.

As a further note, warranties on our products will not be applied when the product has been damaged, among other things, by flood. Any claims made will be declined if it is determined the cause of failure is the product being damaged as a result of flood.