

**LIMITED WARRANTY  
HOT WATER STORAGE TANKS/BUFFER TANKS  
A.S.M.E. CODE CONSTRUCTION**

**SCOPE**

Raypak, Inc. (Raypak) warrants to the original owner that this tank will be free from defects in materials and workmanship under normal use and service for the specified warranty periods and subject to the conditions set forth in this Limited Warranty. The specified warranty periods will commence on the date of original installation, if properly documented. If you are not able to provide documentary proof of the date of original installation, the warranty periods will commence on the date that is thirty (30) days after the date of manufacture. At its option, Raypak will repair or replace a defective part(s) in accordance with the terms of this Limited Warranty, if it fails in normal use and service during the specified warranty period. The replacement or repaired part will be warranted only for the balance of the original Limited Warranty period.

**IMPORTANT NOTICE – HOT WATER STORAGE TANKS**

Incorrect installation will cause rapid failure of water tanks due to electrolysis. It is vital that this risk is reduced by the use of dielectric connectors at all connections to the tank (including the relief valve and the drain valve connections), isolation of the tank supports, and regular anode servicing. Installers must maintain tank following the correct procedures.

**WARRANTY PERIODS – HOT WATER STORAGE TANKS**

Five (5) Years–Tank lining: Glass lined tanks continuously equipped with magnesium anodes and functioning dielectric fittings; Cement lined tanks.

One (1) Year: All other parts of glass lined and cement tanks. Epoxy lined tanks installed with functioning dielectric fittings.

**WARRANTY PERIOD – BUFFER TANK**

One (1) Year: Material and workmanship.

THIS LIMITED WARRANTY WILL BE VOID IF THE RATING PLATE IS ALTERED OR REMOVED.

**WARRANTY EXCLUSIONS**

This Limited Warranty does **NOT** cover units moved from their original installation location or conditions including failures or malfunctions resulting from:

1. Failure to properly install, operate or maintain the tank in accordance with our printed instructions provided;
2. Abuse, misuse, alteration, accident, fire, flood and the like;
3. Operating the Hot Water Storage Tank with anode removed or deteriorated below 10% of its original mass;
4. Operating at water temperatures exceeding the maximum setting of the operating and/or high limit control, if the storage tank is not supplied with potable water free to circulate at all times or is subjected to pressures greater than these shown on the rating plate;
5. Units not installed in accordance with local codes, ordinances and good trade practices.

**LABOR CHARGES**

This Limited Warranty does not cover any labor expenses for service, removal or reinstallation. All such expenses will be your responsibility.

**SHIPPING COSTS**

This Limited Warranty covers the transportation costs for shipping the replacement tank to the site of original installation. Any costs for return of the replaced item will be your responsibility.

**HOW TO MAKE A WARRANTY CLAIM**

You should immediately notify the original installer, supplying the model number and serial numbers of the unit, date of installation and description of the problem. The installer must then notify his Raypak distributor for instructions regarding the claim. If either is not available please contact Service Manager, Raypak, Inc. 2151 Eastman Avenue, Oxnard CA 93030 or call (805) 278-5300. In all cases proper authorization must first be received from Raypak before repair or replacement of any part. Any replaced part must be made available to Raypak in exchange for the replacement.

**EXCLUSIVE WARRANTY-LIMITATION OF LIABILITY**

The Limited Warranty is the only warranty for this product and its component parts given by Raypak. No one is authorized to make any other warranties on Raypak's behalf. **ANY IMPLIED WARRANTIES, INCLUDING MERCHANTABILITY OR FITNESS FOR A PARTICULAR PURPOSE, SHALL NOT EXTEND BEYOND THE APPLICABLE WARRANTY PERIODS SPECIFIED IN THIS LIMITED WARRANTY. RAYPAK'S SOLE LIABILITY WITH RESPECT TO ANY DEFECT SHALL BE AS SET FORTH IN THIS LIMITED WARRANTY. IT IS AGREED THAT RAYPAK SHALL HAVE NO LIABILITY WHETHER UNDER THIS LIMITED WARRANTY OR IN CONTRACT, TORT OR NEGLIGENCE OR OTHERWISE FOR CLAIMS FOR SPECIAL, INCIDENTAL OR CONSEQUENTIAL DAMAGES (INCLUDING NO LIABILITY FOR DAMAGE FROM WATER LEAKAGE) WHICH ARE EXPRESSLY EXCLUDED, NOTWITHSTANDING ANY FAILURE OF ESSENTIAL PURPOSE OF ANY LIMITED REMEDY.** Some states do not allow limitations on how long an implied warranty lasts, or for the exclusion of incidental or consequential damages, so the above limitation or exclusion may not apply to you. **THIS LIMITED WARRANTY GIVES YOU SPECIFIC LEGAL RIGHTS, AND YOU MAY ALSO HAVE OTHER RIGHTS WHICH VARY FROM STATE TO STATE.**

We suggest you immediately record the model and serial number and date of original installation and retain this Limited Warranty Certificate along with your original proof of purchase and date of installation/start-up in the event warranty service is needed.

**DO NOT RETURN THIS DOCUMENT TO RAYPAK. KEEP IT WITH YOUR HEATER OR BUSINESS RECORDS.**

Name of Owner	Name of Installer
Owners Address	Telephone Number of Installer
Date of Installation	Installation Site
Model Number	Serial Number