

**LIMITED WARRANTY**  
**PROFESSIONAL SERIES POOL AND SPA PUMPS**  
**Models: PS165VSP and PS270VSP**

**SCOPE OF WARRANTY**

Rheem Canada, Ltd. (Rheem Canada) warrants to the original owner that the above-described model swimming pool and spa pump (PUMP), when installed in Canada with a pool or spa by a properly licensed installer will be free from defects in materials and workmanship under normal use and service for the Applicable Warranty Period. Under this Limited Warranty, Rheem Canada will, at its option, repair or furnish a replacement for any defective part of the PUMP that fails during the Applicable Warranty Period. The repair or replacement part will be warranted for only the unexpired portion of the original Applicable Warranty Period.

**EFFECTIVE DATE**

The Effective Date of this Limited Warranty is the date of original installation if properly documented; if documentary proof of the date of original installation cannot be provided, the Effective Date is the date of manufacture of the PUMP plus thirty (30) days.

**APPLICABLE WARRANTY PERIOD**

The Applicable Warranty Period is two (2) years from the Effective Date for the PUMP and its component parts.

**LABOUR AND SHIPPING COSTS ARE NOT COVERED**

Under this Limited Warranty, Rheem Canada will not pay or cover labour or service costs (including without limitation travel time) for repair or replacement of the defective PUMP. This Limited Warranty does not cover any shipping costs to and from Rheem Canada's designated service provider or to or from the installation site.

**WARRANTY EXCLUSIONS**

This Limited Warranty does **NOT** apply:

1. if the PUMP has been moved from its original place of installation, or if the original owner no longer owns the property where the original installation was made;
2. if the PUMP is not properly installed with a pool or spa by a qualified licensed installer in accordance with applicable local codes and ordinances, good trade practices, and the manufacturer's installation instructions;
3. if the rating plate(s) or serial number(s) are altered or removed;
4. if the PUMP is modified in any way, or non-factory authorized accessories or other components are used in conjunction with the PUMP;
5. to damage, malfunctions or failures resulting from failure to properly install, operate or maintain the PUMP in accordance with the manufacturer's instructions;
6. to damage, malfunctions or failures resulting from abuse, act of nature, accident, fire, flood, freeze, lightning or the like;
7. to damage, malfunctions or failures resulting from connected system control devices;
8. to performance problems caused by improper sizing of the PUMP or electric service voltage, wiring or fusing;
9. to damage, malfunctions or failures resulting from any alteration, including the use of any attachment, including any energy saving device not authorized by the manufacturer.
10. to damage, malfunctions or failures resulting from misuse or neglect, including but not limited to, freeze-ups, having flow restrictions or obstructions between the pump outlet and the filter, or not maintaining a proper chemical balance (PH level must be between 7.4 and 7.8 and total alkalinity between 100 and 150 PPM. Total dissolved solids (TDS) must be no greater than 3000 PPM).

**HOW TO MAKE A WARRANTY CLAIM**

As soon as possible after discovering the warranty defect, but in no event later than the expiration of the Applicable Warranty Period, you should notify Rheem Canada at 800-263-8342, supplying model number, serial number, date of original installation and a description of the problem.

**Proper authorization MUST be obtained PRIOR to any repairs for the Limited Warranty to apply. This Limited Warranty is VOID if the product is repaired or altered in any way by ANY persons or agencies other than those authorized by Rheem Canada.** Rheem Canada reserves the right at all times to inspect, or require the return of, the defective PUMP or component part and to verify warranty coverage at its factory.

**EXCLUSIVE WARRANTY-LIMITATION OF LIABILITY**

The Limited Warranty is the only warranty provided by Rheem Canada in connection with the PUMP and its component parts. No one is authorized to make any other warranties on Rheem Canada's behalf. **ANY IMPLIED WARRANTIES, INCLUDING MERCHANTABILITY OR FITNESS FOR A PARTICULAR PURPOSE, SHALL NOT EXTEND BEYOND THE APPLICABLE WARRANTY PERIOD SPECIFIED ABOVE. RHEEM CANADA'S SOLE LIABILITY WITH RESPECT TO ANY DEFECT SHALL BE AS SET FORTH IN THIS LIMITED WARRANTY. IT IS AGREED THAT RHEEM CANADA SHALL HAVE NO LIABILITY WHETHER UNDER THIS LIMITED WARRANTY OR IN CONTRACT, TORT OR NEGLIGENCE OR OTHERWISE FOR CLAIMS FOR SPECIAL, INCIDENTAL OR CONSEQUENTIAL DAMAGES (INCLUDING NO LIABILITY FOR DAMAGE FROM WATER LEAKAGE), ALL OF WHICH ARE EXPRESSLY EXCLUDED NOTWITHSTANDING ANY FAILURE OF ESSENTIAL PURPOSE OF ANY LIMITED REMEDY. SOME PROVINCES AND/OR TERRITORIES MAY NOT ALLOW LIMITATIONS ON HOW LONG AN IMPLIED WARRANTY LASTS, OR FOR THE EXCLUSION OF INCIDENTAL OR CONSEQUENTIAL DAMAGES, SO THE ABOVE LIMITATION OR EXCLUSION MAY NOT APPLY TO YOU.**

**THIS LIMITED WARRANTY GIVES YOU SPECIFIC LEGAL RIGHTS, AND YOU MAY ALSO HAVE OTHER RIGHTS WHICH VARY FROM PROVINCE TO PROVINCE AND TERRITORY TO TERRITORY.**

We suggest you immediately record the model and serial number and date of original installation and retain this Limited Warranty Certificate in the event warranty service is needed.

**DO NOT RETURN THIS DOCUMENT TO RHEEM CANADA. KEEP IT WITH YOUR BUSINESS RECORDS.**

Name of Owner	Name of Installer
Owners Address	Installers Address
Date of Pool Heater Installation	Telephone Number of Installer
Model Number of Your Pool Pump	Serial Number of Your Pool Pump