

LIMITED WARRANTY
RAYPAK RP2100 POOL AND SPA HEATERS
Models: 185B, 265B, 335B and 405B

SCOPE OF WARRANTY

Raypak, Inc.(Raypak) warrants to the original owner that the above model RP2100 HEATER when installed with a pool or spa by a properly licensed installer will be free from defects in materials and workmanship under normal use and service for the Applicable Warranty Period. Under this Limited Warranty, Raypak will, at its option, repair or furnish a replacement for any defective part of the RP2100 HEATER. The repair or replacement will be warranted for only the unexpired portion of the original Applicable Warranty Period.

EFFECTIVE DATE

The Effective Date of Warranty coverage is the date of original installation if properly documented, otherwise it is the date of manufacture plus 30 days.

APPLICABLE WARRANTY PERIOD

If the RP2100 HEATER is installed with a pool or spa, the Applicable Warranty Period is one (1) year from the Effective Date for the RP2100 HEATER and component parts.

LABOR AND SHIPPING COSTS

Under this Limited Warranty, Raypak will not pay labor costs for repairs or replacements covered by this Limited Warranty which are performed by a Raypak designated service provider or others during the Applicable Warranty Period. This Limited Warranty does not cover any travel time or other labor costs. This Limited Warranty does not cover any shipping costs to and from Raypak's designated service provider to or from the installation site.

WARRANTY EXCLUSIONS

This Limited Warranty does **NOT** apply;

1. if the product has been moved from its original place of installation, or if the original owner no longer owns the property where the original installation was made;
2. if the product is not properly installed with a pool or spa by a qualified licensed installer in accordance with applicable local codes and ordinances, good trade practices, and the manufacturer's installation instructions;
3. if the rating plate(s) or serial number(s) are altered or removed;
4. if the product is modified in any way, or non-factory authorized accessories or other components are used in conjunction with the product;
5. to damage, malfunctions or failures resulting from failure to properly install, operate or maintain the product in accordance with the manufacturer's instructions;
6. to damage, malfunctions or failures from abuse, act of nature, accident, fire, flood, freeze, lightning or the like;
7. to damage, malfunctions or failures resulting from [or due to] connected system control devices;
8. performance problems caused by improper sizing of the heater or electric service voltage, wiring or fusing;
9. use of any attachment, including any energy saving device not authorized by the manufacturer.
10. to damage, malfunctions or failures from misuse or neglect, including but not limited to, freeze-ups, operating the heater with the cabinet door off, having flow restrictions or obstructions between the heater outlet and the pool/spa, or not maintaining a proper chemical balance (PH level must be between 7.4 and 7.8 and total alkalinity between 100 and 150 PPM. Total dissolved solids (TDS) must be no greater than 3000 PPM)

HOW TO MAKE A WARRANTY CLAIM

You should immediately notify the dealer or contact warranty service at 805-278-5300, supplying model number, serial number, date of original installation and a description of the problem.

Proper authorization MUST be obtained PRIOR to any repairs for the warranty to apply. This warranty is VOID if the product is repaired or altered in any way by ANY persons or agencies other than those authorized by Raypak. Raypak reserves the right at all times to inspect, or require the return of, the defective product or component part and to verify warranty coverage at its factory.

EXCLUSIVE WARRANTY-LIMITATION OF LIABILITY

The Limited Warranty is the only warranty given by Raypak. No one is authorized to make any other warranties on Raypak's behalf. **ANY IMPLIED WARRANTIES, INCLUDING MERCHANTABILITY OR FITNESS FOR A PARTICULAR PURPOSE, SHALL NOT EXTEND BEYOND THE APPLICABLE WARRANTY PERIOD SPECIFIED ABOVE. RAYPAK'S SOLE LIABILITY WITH RESPECT TO ANY DEFECT SHALL BE AS SET FORTH IN THIS LIMITED WARRANTY. IT IS AGREED THAT RAYPAK SHALL HAVE NO LIABILITY WHETHER UNDER THIS WARRANTY OR IN CONTRACT, TORT OR NEGLIGENCE OR OTHERWISE FOR CLAIMS FOR SPECIAL, INCIDENTAL OR CONSEQUENTIAL DAMAGES (INCLUDING NO LIABILITY FOR DAMAGE FROM WATER LEAKAGE) WHICH ARE EXPRESSLY EXCLUDED.** Some states do not allow limitations on how long an implied warranty lasts, or for the exclusion of incidental or consequential damages, so the above limitation or exclusion may not apply to you.

THIS LIMITED WARRANTY GIVES YOU SPECIFIC LEGAL RIGHTS, AND YOU MAY ALSO HAVE OTHER RIGHTS WHICH VARY FROM STATE TO STATE.

We suggest you immediately record the model and serial number and date of original installation and retain this Limited Warranty Certificate in the event warranty service is needed.

DO NOT RETURN THIS DOCUMENT TO RAYPAK. KEEP IT WITH YOUR POOL HEATER OR BUSINESS RECORDS.

Name of Owner	Name of Installer
Owners Address	Installers Address
Date of Pool Heater Installation	Telephone Number of Installer
Model Number of Your Pool Heater	Serial Number of Your Pool Heater

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